



# MANTRA GROUP

PEPPERS MONTO BreakFre@ TRIBE

### MANTRA GROUP

Peppers Retreats, Resorts and Hotels offers an irresistible, intriguing

### mantra-

Mantra Hotels, Resorts and Apartments offers premium accommodation

BreakFre@ BreakFree Hotels, Resorts and Apartments offers an extensive range of

### What is BizBeds?

BizBeds is the convenient, easy to use and cost effective way to accommodate your business travellers at the lowest daily rate. With BizBeds you can access a great range of retreats, hotels and apartments in prime locations across Australia and New Zealand. You'll find a level of luxury to suit any traveller at Peppers, Mantra or BreakFree, and you can book online with our secure credit card payment system Start saving your business time and money now.





### Do I qualify for BizBeds?

Yes, if you.

- Are a business with an ABN
- Do not currently have a corporate accommodation rate with Mantra Group
- Do not have an affiliation with a travel agency

### How do I know I'm getting the best rate?

When you book with BizBeds, it shows you the saving you'll make on the Best Available Daily Rate.

### Can I book personal travel on BizBeds?

Absolutely! BizBeds is available for your leisure travel. You have access to over 130 Peppers, Mantra and BreakFree properties across Australia and New Zealan

## How quickly can I make bookings once my registration is complete?

You'll be able to make bookings straight away once your registration is confirmed and you have received your login details.

### How do you calculate the discounts I am eligible for?

This is calculated on your projected accommodation bookings for the year and you can receive up to 10% discount off the Best Available Daily Rate.

#### Do I have to sign a contract?

No you are not committed to any contracts

# Can I call your Central Reservations number to make a booking?

No, BizBeds rates are only available online.

### Which email address will the confirmation be sent to?

It will be sent to the email address supplied in the booking process.

### When will my credit card be charged?

It will be charged at the time of booking

### How do I amend or cancel a booking?

Amendments outside of 14 days can be made online.

Cancellations up to 24 hours prior to arrival need to be made by calling 1300 987 603 or via email cressupport@mantragroup.com.au Will I receive a refund if the booking is cancelled?

Yes, if you cancel within the agreed cancellation period.

# I do not want to pre-pay - can I still make a booking and pay on departure?

No, to take advantage of BizBeds rates, payment must be made online at the time of booking.

### Can I book directly with the property I wish to stay at?

No, BizBeds rates are only available on the BizBeds website. No bookings can be made directly with the property.

# Can other staff who book travel in my company use this login?

An individual login, under your company's profile, can be set up by your company administrator.

### ■■■ Who do I contact if I need further assistance?

Simply email bizbeds@mantragroup.com.au and we will get back to you within 24 business hours.







### WHERE BUSINESS STAYS FOR LESS

## Registration Form

Complete this form and...

- Drop it back at Reception
  Post it to BizBeds, Level 11, 175 Castlereagh Street, Sydney NSW 2000
  Or register online at bizbeds.com.au





### Registration Form

First Name:
Surname:
Company Name:
Company Address:
ABN:
Email:
Contact Number:
Country:
Have you held a Corporate Rate with Mantra Group before?  Yes No
Please tick where you have travel requirements:
QLD NSW
VIC TAS
SA WA
NT NZ
Anticipated room nights per annum:
Additional comments:
Would you like to receive promotional material?
Yes No
How did you hear about us?
Brochure Website Other
Referral - Name of Mantra Group team member: